# **Ipsos iris (Site Centric) Privacy Policy**

This Privacy Notice explains who we are, the personal data we collect, how we use it, who we share it with, and what your legal rights are.

### **About Ipsos MORI and DotMetrics**

- Ipsos MORI UK Limited is a specialist research agency, commonly known as "Ipsos MORI". Ipsos MORI is part of the Ipsos worldwide group of companies, and a member of the Market Research Society. As such we abide by the Market Research Society Code of Conduct and associated regulations and guidelines. Ipsos MORI is also an approved vendor in the IAB TCF Global Vendor List which helps to ensure that we work closely with publishers under UK and EU GDPR rules.
- **Fistnet d.o.o.** is a solution provider of the DotMetrics audience measurement network tool which provides tailored analytics for online publishers commonly known as "DotMetrics" and an approved vendor in the IAB TCF Global Vendor List.

When we refer to "we", "our" or "us" in this privacy notice, it means Ipsos MORI and DotMetrics, who are joint controllers of the personal/pseudonymised data collected for this aspect of the project.

# Ipsos MORI's partners for this project:

- Online publisher is a term used for publishers creating and uploading websites and/or apps, updating web-pages, and posting blogs online or is a company that processes and provides publishing on the internet. The published content may include text, images, videos, and other types of media.
- RealityMine Limited, provide the passive metering technology (via an app/VPN) we use to measure the behaviour of Ipsos iris panellists on multiple devices, across all major platforms; this only applies if you are a member of the Ipsos iris panel which you will have signed up to separately. For queries regarding panel membership, please contact panel@ipsosiris.com.

### **About this Online Measurement Study**

UKOM, (UK Online Measurement Ltd), the cross-industry body which sets and governs the standard for UK online audience measurement, has appointed Ipsos MORI to carry out this online audience measurement study, "Ipsos iris", from January 2021.

The Ipsos iris study aims to cover the audience measurement of the number of individuals using websites, applications, search, social and advertising networks across multiple platforms (PC/laptop, smartphones and tablets) for UK home, workplace and other location audiences. Activity is measured via a script/cookie placed on an online publisher's site and all collected data is anonymised and fused with other sources of data to create a synthetic dataset before being shared with the online publisher or forming part of the overall industry statistics. The results of the study will help online publishers and the industry better understand the profile and behaviour of their audiences and to optimize content and/or plan their online strategies.

A web intercept survey may be introduced through the same tag if approved by the online publisher. The purpose of the web intercept survey is to better calibrate demographic profile representation of the website/application and its sections in the delivered data. There is a separate privacy notice for this aspect of the study which will be made available to you, should you be asked to take part.

# What is our legal basis for processing your data including personal data?

In order to process your personal data for this online audience measurement study, the online publisher, Ipsos MORI and DotMetrics require a legal basis:

- The online publisher's legal basis for the placement of the cookies is entirely separate to Ipsos MORI and DotMetrics' legal basis and will form part of your visit to their tagged site. Please refer to the specific site privacy notice for more details on the online publisher's legal basis.
- Ipsos MORI and DotMetric's legal basis for processing your personal/pseudonymised data for this research study is one of legitimate interests meaning Ipsos MORI's legitimate interests to carry out this UK online measurement study for the industry. When we collect and process your personal data for our legitimate interests, we will consider and balance any potential impact on you and your rights under data protection and any other relevant law. Our legitimate business interests do not automatically override your interests we will not use your personal data for activities where our

interests are overridden by the impact on you. If you wish to object to processing at any time, please see the section below covering 'Your Rights'.

### What types of data including personal data do we collect for this study?

When you visit tagged site(s), we will only collect and process what is necessary for this study. We serve internet cookies for your web searches, which are detailed in the 'Cookies' section below.

- We collect your IP address from which you access the tagged site for the following purposes:
  - To establish if you are located in the United Kingdom and the UK overall region.
  - The speed of your internet connection and type of IP provider.

This information will only be used for research and analysis purposes and will not be used to carry out profiling and/or automated decision-making. We will retain your IP address for a maximum of 90 days.

- We collect web browser type index and computer type index to help us understand the user interface displayed to data subjects who visit the site(s).
- Incoming webpage of the data subject.
- You can request to be disconnected from the measurement of the device you are using please see contact section below.

# **Digital Fingerprinting**

• We also use digital fingerprint technology, also known as "Machine Identification", to gather certain information about your computer, hardware and software, for example, your IP address, the display settings of your monitor, the type of browser used, the type of operating system, etc. This information is sent to our trusted provider who converts it into a unique serial number (the digital "fingerprint") and determines if it matches previous fingerprints. The data collected in this process and the digital fingerprint created are stored on secured servers, and not only used for quality control and fraud prevention purposes, but to help us to determine, with the fingerprint of the device, the type of interface through which you use the tagged site(s). For example, if it is a desktop, tv, app or mobile user interface.

# Cookies

- Cookies will be installed on your device so that we can identify the number of visits you make to the tagged site(s) and the type of device used; we will only use the cookies for the purposes of the Ipsos iris online measurement study. On your first visit to the tagged site, it will be used to identify your connected device. Your browser's default settings are usually set to automatically receive cookies. The setting can be changed in accordance with the web browsers application in the "do not track" category. In the case of a cancellation of a cookie, your visit will be identified as a new visit each time thus reducing our analytical precision for this study.
- For more information on setting, editing, and deleting cookies please use the following links: http://www.allaboutcookies.org or www.youronlinechoices.com/uk.
- For specific instructions on how to install cookies which prevent measurement for this study please visit the DotMetrics Privacy Centre contact details are below.

The types of cookies used on the tagged site(s) are:

Site/domain/host	Cookie Name	Purpose of cookie
uk-script.dotmetrics.net	Device Key Cookie	This cookie collects information about your device. The purpose for which we use it is to provide a high-quality user-friendly view of the survey, or its content, on your device.
uk-script.dotmetrics.net	Session Temp Internet Cookie	This cookie collects information about a general site visit to the tagged site.
	Session Temp Timed Cookie	This cookie collects information about the current tagged site that you have

uk-script.dotmetrics.net		accessed.
uk-script.dotmetrics.net	Unique User Identity Cookie	Collects information about the current user (your unique ID, creation time, current tracking mode and version).
uk-script.dotmetrics.net	Site ID Cookie	Indicates which site or what site category is in question.

### How will we ensure your data including personal data is secure?

We take our information security responsibilities seriously and apply various precautions to ensure
your information is protected from loss, theft or misuse. Security precautions include appropriate
physical security of offices and controlled and limited access to computer systems and dividing the
overall storage of the data into two layered and pseudonymised databases.

# The purposes of using your data:

- Collecting demographic information for research purposes.
- General abstracted audience analytics of web traffic for online publishers' sites and applications.
- Diagnostics problems related to our hardware and software solutions.

### Your rights

- You have the right to access your data including personal data within the limited period that we hold it.
- You have the right to object to Ipsos MORI and DotMetrics processing your data.
- You also have the right to rectify any incorrect or out-of-date data about you which we may hold.
- You have the right to request that we delete your data.
- If you want to exercise your rights, please contact us using the details in the section below.
- If you have any complaints, we will appreciate if you give us an opportunity to resolve any issue first, by contacting us as set out below. You are, however, always entitled to contact our regulatory body, the UK's Information Commissioner Office details can be found at https://ico.org.uk/global/contact-us/ or by sending an email to: casework@ico.org.uk.

Please note that when you access a tagged site without disclosing your identity or disclosing information through which someone can identify you as a specific identifiable data subject, and you wish to exercise your rights, you will need to provide us with some personal information or "personal data" (for example, your first and last name together with your e-mail address). By providing this you are consenting to us processing your personal data; evidence of consent will be recorded in the Data Privacy Centre.

#### How long will we keep your personal data?

We will only retain your data in a way that can identify you for as long as is necessary to support the Ipsos iris research study and its findings. In practice, this means that once we have satisfactorily reported the anonymous research findings to the online publishers and carried out quality control checks, we will securely remove your personal, identifying data from our systems.

### Where will my personal data be processed and stored?

- DotMetrics will collect, process and store your data in data centers and servers within the European Union.
- Ipsos MORI will process and store your data in data centers and servers within the United Kingdom and European Union.

#### Children

We understand the importance of protecting the privacy of minors, especially in the online environment. This Ipsos iris study is not designed for or intentionally targeted at minors under the age of 16. We will always gain

the consent of anyone aged younger than 16 from their parent or guardian although for this study, unless a web intercept survey (as mentioned previously) is completed, it will be difficult to identify minors. If we become aware that personal information relating to a minor has been collected without consent, we will take the necessary steps to delete it.

### Use of your work devices as part of the project

If you wish to use your work device for this project, you must first check with your employer that you are not in breach of company policies by using any work device(s) for this measurement study.

# How to contact us

Contact Fistnet d.o.o./DotMetrics Data Protection Officer:

Email: <a href="mailto:dpo@dotmetrics.net">dpo@dotmetrics.net</a>

Post: Aleja Lipa 1b

10 000 Zagreb, Croatia

To access the Privacy Centre: <a href="https://dotmetrics.net/privacy-center">https://dotmetrics.net/privacy-center</a>

Contact Ipsos MORI:

Email: <a href="mailto:compliance@ipsosiris.com">compliance@ipsosiris.com</a>

**Post:** Ipsos iris Study

Data Protection Officer, Compliance Department

Ipsos MORI UK Limited

3 Thomas More Square, London E1W 1YW, United Kingdom

We keep our privacy policy under regular review, and we let you know of any updates. Our privacy policy was last updated on 31 December 2020.